



# THE OHIO STATE BOARD OF COSMETOLOGY

1929 Gateway Circle Grove City, Ohio 43123

Phone: (614) 466-3834 Fax: (614) 644-6880 [www.cos.ohio.gov](http://www.cos.ohio.gov)

Dear Authorized Representative,

Effective September 13, 2016, salons are required to post a notice containing the Board's toll free complaint number and online Consumer complaint information. Section 4713.41 (F) states:

*"A notice that contains a toll-free number and online process for reporting alleged violations of this chapter, as prescribed by the board of cosmetology, is posted at the salon in a common area for all customers of salon services."*

The toll-free complaint number and online process have been created for reporting only safety, sanitation and/or licensing issues. Any service-related issues must be handled by the salon.

Sincerely,

A handwritten signature in black ink, appearing to read "Christopher H. Logsdon".

Christopher H. Logsdon  
Executive Director

Salons may create own poster or placard using the exact language below.  
Cut here to display this information

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You may file a complaint regarding safety, sanitation and/or licensing issues with this salon by calling the Ohio State Board of Cosmetology

1-800-686-5780

OR

Submitting an online complaint at:  
[www.cos.ohio.gov](http://www.cos.ohio.gov)  
and navigating to the Complaint Tab.

This toll-free number and online complaint process is for reporting safety, sanitation, and/or licensing issues. Any service related issues must be handled by the salon.